



Panola-Harrison Electric Cooperative

410 East Houston St
Marshall TX 75670-4177

For Outages Please Call
903-935-7936 or 1-800-972-1093

Statement Date	Due Date	Current Charges
03/21/16	04/11/16	\$21.91
Previous Balance		\$0.00
Payment(s)		\$0.00
Balance Forward		\$0.00
Total Amount Due		\$21.91
After Due Date Pay		\$23.01

Message Center

for the PHEC Annual Meeting April 16th at the Convention Center. Registration opens at 9:15am and electric bill credits to be given away.

Account Number:
Please verify this number as your account number may have changed recently

New Message Center:
For monthly updates on Coop events and other important notices

Draft:
If a Member is set up on Automatic Bank Draft a note will be listed here that states "Draft Schedule (date of draft)"

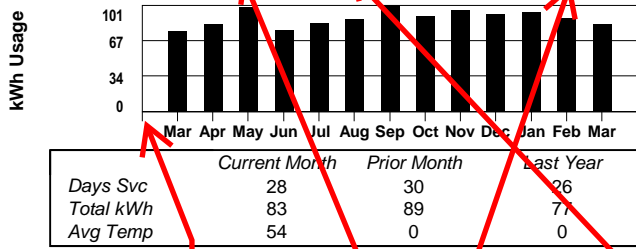
Name: PANOLA HARRISON ELEC

Account: 179606-001

Svc Add: 1138 KEATCHIE RD

Svc Loc: KEATCHIE WAREHOUSE

Meter	Service Period	Prev Read	Cur Read	Mult	Rate	Type	kWh Usage	Amount
52587	02/10/16 - 03/09/16 (28 days)	566	649	1	151	Normal	83	\$4.47



P.C.R. Factor 0.034605 per kWh
Customer Charge \$5.29
70 KWH S/L With Existing Pole \$6.50
Total Current Charges \$21.91

Current Month's Kilowatt Hour (kWh) Usage:
This number is used to compute the Member's monthly energy bill

PCRF (Power Cost Recovery Factor):
See back of bill for detailed description of this charge.
Power Charge = PCRF x kWh usage
Energy Charge = Energy Rate x kWh usage
(If a customer has an unmetered Security Light, normally 70 kWhs will be added to the energy charge formula)

Usage Graph:
Shows 13 months of kWh usage history for monthly and yearly usage comparisons

Previous Meter Reading:
The last billed meter reading prior to the most current meter reading. This reading was taken on the first date of the service period

Current Meter Reading:
The reading that was most recently taken from the meter. This reading was taken on the last date of the service period

See back of bill for important information and payment options.

Please detach and return bottom portion with payment. Retain top copy for your records.

TX01530G



PANOLA-HARRISON ELECTRIC COOPERATIVE
PO BOX 1058
MARSHALL TX 75671-1058

Return Service Requested

Account Number	Statement Date	Due Date
179606-001	03/21/16	04/11/16
Total Amount Due		\$21.91
After Due Date Pay	Current Amount Due	\$23.01

Amount Due After Due Date

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PANOLA HARRISON ELEC 3380 13
PO BOX 1058
MARSHALL TX 75671-1058

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WHAT IS PCRFB?

The Power Cost Recovery Factor (PCRFB) is the formula used to adjust your electric bill to reflect increases or decreases in the cost of electricity that PHEC purchases from its wholesale power supplier for distribution to its members. The amount is calculated by multiplying the "KWH Usage" by the PCRFB factor which is listed on the front page of this bill. PHEC does not markup the PCRFB or make a profit on this charge; this is a direct pass through to the member.

WHAT IS THE CUSTOMER CHARGE?

The Customer Charge assists in recovering a portion of the fixed costs associated with the delivery of electric service to each meter location. These costs are incurred by the Cooperative regardless of the amount of energy that is consumed at each meter location.

SAFE ACCESS

Providing safe access to the Cooperative's meter and equipment is the responsibility of the member. PHEC employees must have safe access to this equipment at all times. Any special trip that is necessary due to a lack of safe access to PHEC equipment will incur a service charge and safe access to the location must be accomplished.

Please do not remove PHEC locks, and keep the cooperative informed of current gate codes that might otherwise limit access to PHEC equipment.

PAYMENT OPTIONS

- Mail
- Our Office
- By phone at 1-866-520-1211
- Online at www.phec.us
- Bank Draft

CONTACT INFORMATION

Mailing Address: PANOLA-HARRISON
ELECTRIC COOPERATIVE
PO BOX 1058
MARSHALL, TX 75671-1058

Office Hours: 8:00am - 5:00pm
Monday through Friday

Phone Numbers: (903) 935-7936
(800) 972-1093

Fax Number: (903) 935-3361

24 hr. service available for outages and emergencies

BILL PAYMENT

All Bills are payable upon receipt. Failure to receive a bill is not cause to waive any charges or prevent disconnection. Members who carry a balance forward are subject to disconnection without further notice.

If payment is not received by PHEC on or before the due date on the reverse side of this bill, an increased amount will be due and a delinquent notice will be sent. If payment is not received by the date on the delinquent notice, a disconnection trip will be made. If electric service is disconnected, all delinquent bills, collection/reconnection fees, and required security deposit must be paid in full before electric service is reconnected.

FORMS OF PAYMENT

- Check
- Money Order
- The following credit cards are accepted by third party service via phone or internet:
- Credit Card



Authorization for Electronic Funds Transfer

If you desire EFT service, please fill out the form below and return it to PHEC **along with a voided check**. We will begin the draft process with your next bill. Each month you will receive the bill as usual, but it will show "Drafted" on the bill. Drafting will occur on the due date of the bill. Members are still responsible for paying their bill on time until this service has been initiated.

Name of Financial Institution: _____

Account Type: Checking Account No: _____ Routing No: _____
 Savings

Signature: _____