

Panola-Harrison Electric Cooperative Director District Map

DISTRICT	DIRECTOR
1	Paul Fortune
2	Albert Tiller, <i>Secretary</i>
3	Jay Goswick
4	Basel Gibbs, <i>President</i>
5	Sandra Stephens
6	Jerry Holmes, <i>Vice President</i>
7	Gene Stough

Practical Pointers for Electrical Safety Month

MAY IS NATIONAL ELECTRICAL SAFETY MONTH, AND PANOLA-HARRISON ELECTRIC COOPERATIVE is working to raise awareness about potential home electrical hazards and the importance of electrical safety.

Our modern lives depend on electricity, and if you don't properly maintain your electrical products, they can create hazards. The good news is that eliminating electrical hazards from your home doesn't have to be difficult or expensive.

Many homes and their electrical systems were built before most modern-day home electronics and appliances were even invented. Today's increased demand for energy can overburden an older home's electrical system. If you notice flickering or dimming lights, it may indicate your home's wiring is inadequate for your needs. Have it checked by an electrician.

Panola-Harrison EC offers the following tips to help identify and eliminate electrical hazards to protect yourself, your family and your home:

- ▶ Make sure televisions, game systems and computer equipment have plenty of space around them for ventilation.
- ▶ Use extension cords as temporary solutions only.
- ▶ Do not place extension cords in high-traffic areas or under carpets.
- ▶ Use a surge protector to help protect your computer, TVs and other electronic equipment from damage caused by voltage changes.
- ▶ Heavy reliance on power strips is an indication that you have too few outlets for your needs. Have additional outlets installed by a licensed electrician.
- ▶ Keep liquids away from electrical items such as televisions and computers.
- ▶ Make sure a lightbulb's wattage is right for the fixture. Lightbulbs with wattages that are too high for the fixture can overheat and cause a fire.
- ▶ Create a guide for your breaker box so that you know which breaker to turn off when needed.
- ▶ Recurring tripped circuit breakers or multiple blown fuses can signify a serious and dangerous electrical problem. Contact a licensed electrician immediately. As always, Panola-Harrison EC encourages you and your family to stay safe.

NONDISCRIMINATION INFORMATION

Panola-Harrison Electric Cooperative is an equal-opportunity provider and employer. If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination complaint form online at ascr.usda.gov/complaint_filing_cust.html, or at any USDA office, or call 1-866-632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter by mail to U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Ave. SW, Washington, D.C., 20250-9410, by fax to (202) 690-7442 or by email to program.intake@usda.gov.

4 Free Ways To Pay Your Electric Bill

1. SIGN UP FOR AUTOMATIC BANK DRAFT THROUGH THE CUSTOMER SERVICE PORTAL ON our website, or fill out the back of your bill coupon and mail it back to us in the provided envelope (don't forget to include a voided check). We will withdraw your payment amount on the due date of the bill.

2. Send us your payment through your bank's online bill-pay service. Delivery time for these payments varies from 24 hours to five business days depending on how the bank sends your payment. Contact your bank for estimated transmittal times.

3. Send us a physical check through the mail in the envelope provided with your bill. These payments are posted on the day that we receive them. Timing for delivery will depend on the U.S. Postal Service. Please do not send cash through the mail.

4. Visit our office in person and pay by cash or check. The address of our main office in Marshall is listed on your bill, next to our company logo in the top left corner.

Mark Your Calendar for Savings

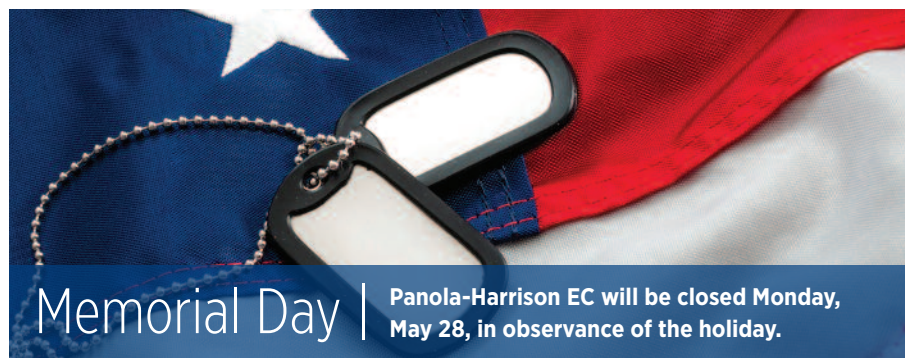
NEED A NEW, MORE ENERGY-EFFICIENT DISHWASHER OR REFRIGERATOR? IF YOU TIME it right, you can enjoy a tax-free purchase on qualifying appliances soon. The statewide Energy Star Sales Tax Holiday takes place Memorial Day weekend. This year, it begins Saturday, May 26, at 12:01 a.m. and concludes Monday, May 28, at 11:59 p.m.

Eligible tax-free appliances include:

- ▶ Air conditioners (models priced at \$6,000 or less)
- ▶ Refrigerators (models priced at \$2,000 or less)
- ▶ Ceiling fans
- ▶ Clothes washers
- ▶ Dishwashers
- ▶ Dehumidifiers
- ▶ Programmable thermostats
- ▶ Lightbulbs

Keep in mind that appliances purchased for just a few dollars over the allowable amounts will be fully taxed. For example, a refrigerator that costs \$2,050 will be taxed on the entire purchase price, not just the \$50 in excess of the limit. Similarly, if an item's sale price is within the price cap but an additional delivery fee pushes it over the limit, the entire purchase is taxable.

Start researching now so you can take advantage of savings on items that likely will lower your energy bills.



Panola-Harrison Electric Cooperative

410 E. Houston St. • P.O. Box 1058
Marshall, TX 75671

Organized: 1937

Service area: Harrison and Panola counties in Texas and Caddo and DeSoto parishes in Louisiana

Serves: 19,854 meters; 13,722 members

Miles of line: 2,581 distribution; 72 transmission

GENERAL MANAGER

Kathy Wood

BOARD OF DIRECTORS

- Basel Gibbs, President
- Jerry Holmes, Vice President
- Albert Tiller, Secretary
- Paul Fortune
- Jay Goswick
- Sandra Stephens
- Gene Stough

Contact Us

For information during office hours and outages 24/7

CALL US

(903) 935-7936 local or
1-800-972-1093 toll-free

FIND US ON THE WEB

phec.us

OFFICE HOURS

Monday-Friday, 8 a.m.-5 p.m.
24-hour service available for outages and emergencies.

BILL PAYMENT INFORMATION

Bring your electric bill or bill stubs when visiting the co-op office in Marshall with billing inquiries or payment questions.

Payments can be made by mail, at our local office, by phone or on our website. We accept a variety of payment forms, including cash, check, electronic funds transfer, credit card and check-by-phone. Please call 1-866-520-1211 or (903) 935-4657 to pay by credit card or check-by-phone, or use our website at phec.us.